

Menu Not Working (Error 500) After Installing Joomla 3.8.10

Updating Helix3 framework remove this problem.

Extensions: Update > click "Clear cache" button (top left)

Click "Find updates" button

Mark all plugins with "helix3" name

Click "Update" to install new versions

The screenshot shows the Joomla! 'Extensions: Update' interface. At the top, there are four buttons: 'Update' (labeled 4), 'Find Updates' (labeled 2), 'Clear Cache' (labeled 1), and a trash icon. Below these is a sidebar menu with options: 'Install', 'Update' (highlighted), 'Manage', 'Discover', 'Database', 'Warnings', 'Install Languages', and 'Update Sites'. A red dashed arrow points from the 'Update' button to the 'Update' menu item. In the main content area, there is a 'Notice' box and a search bar. Below the search bar is a table of extensions. The table has columns: 'Name', 'Location', 'Type', 'Installed', and 'Available'. Two rows are visible: 'Helix3 - Ajax' and 'System - Helix3 Framework'. Both rows have checkboxes in the 'Name' column that are checked. A red box highlights these checkboxes, with a red '3' next to it.

Name	Location	Type	Installed	Available
☒ Helix3 - Ajax	Site	Plugin	2.5.3	2.5.4
☒ System - Helix3 Framework	Site	Plugin	2.5.3	2.5.4

Source:

1) <https://www.joomshaper.com/forums/menu-not-working-error-500-after-installing-joomla-3-8-10>

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2) <https://www.joomshaper.com/documentation/helix-framework/helix3#how-to-update-helix3>

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